

The Framework programme for adolescents, adults and seniors

For persons 12 years of age and up who have intellectual disabilities or a pervasive developmental disorder, CRDI Normand-Laramée offers the following range of services:

Specialized support services for individuals and their entourage

- » support for individuals;
- » support for social and occupational integration;
- » support for the family and those close to it;
- » support for partners and the community.

Specialized support services for residential life

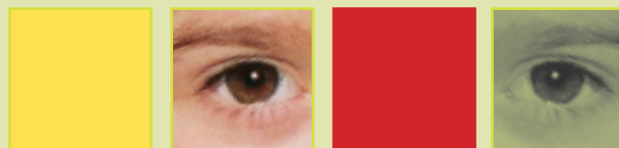
- » specialized respite;
- » residential care;
- » emergency care.

Complementary services

- » The CRDI Normand-Laramée provides the following complementary services for all its clients:
- » assessment services for diagnosing intellectual impairment, through regional access channels;
- » resource development services aimed at recruiting residential care providers and identifying training placement and employment opportunities;
- » specialized professional services (psycho-social consultations, psychological, psychiatric or speech and language assessments) and health care (Résidence Louise-Vachon).

REQUESTS for SERVICES

- » Persons who wish to receive services from CRDI Normand-Laramée must request them through the CSSS de Laval.



HEAD OFFICE :

304, boul. Cartier Ouest, Laval, QC H7N 2J2
(450) 972-2099

Executive director (450) 972-2099, ext. 2001

Research and quality of services
(450) 972-2099, ext. 2047

Administrative services
(450) 972-2099, ext. 2007

Professional and rehabilitation services
(450) 972-2099, ext. 2040

Child and Family Services
(450) 972-2099, ext. 2042

L'Étincelle
(450) 972-2099, ext. 2069

SERVICE POINTS :

Résidence Louise-Vachon
4390, boul. St-Martin O., Laval, QC H7T 1C3
(450) 687-2970, ext. 221

Mille-Îles Territory
3534, boul. de la Concorde E., Laval, QC H7E 2C5
(450) 661-3544, ext. 121

Ste-Rose Territory
261, boul. Ste-Rose, Laval, QC H7L 1M1
(450) 622-4376, ext. 521

Marigot Territory
34-J, boul. Cartier O., Laval, QC H7N 2H3
(450) 662-8788, ext. 121

Ruisseau-Papineau Territory
960, boul. Curé-Labelle, Laval, QC H7V 2V5
(450) 973-8240, ext. 121

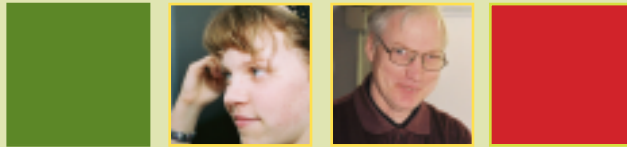


MISSION



In accordance with the Act respecting health services and social services, CRDI Normand-Laramée's mission is to provide adjustment and rehabilitation services and foster the integration and social participation of persons who are disabled and require such services because of intellectual disabilities, significant developmental delay, pervasive developmental disorder (PDD) or behavioural, psycho-social or family problems. The CRDI also offers specialized support and intervention services for their families and those close to them.

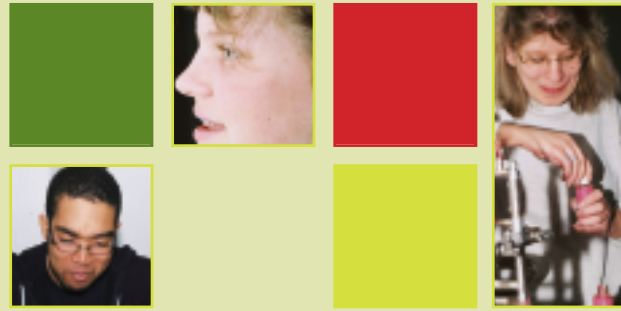
In its delivery of services, the institution ensures that users can exercise their social rights and duties at all times, by providing them support and assistance. To this end, the institution sees to it that their needs are assessed and the required services offered, while providing the necessary support for families and surrounding social networks.



PARTNERSHIP



The CRDI's mission implies a harmonization of its activities with other community agencies and mutual aid networks for users, so as to create and develop the conditions that allow the latter to participate in community life, develop and make use of their skills, establish significant relationships, live with respect and dignity and enhance their true capacity to act.



SERVICE PARTNERSHIP



In accordance with the policies of the Agence des services de santé et de services sociaux de Laval, the CRDI has agreed on a number of proposed service partnerships: a project for intervening with persons with serious behavioural disorders, in collaboration with the Jewish Rehabilitation Hospital; a project with the Centre jeunesse de Laval aimed at young clients with multiple problems; and a project for concerted intervention with young children under the age of 5 awaiting a diagnosis, to be implemented jointly with the Centre de santé et de services sociaux de Laval (CSSSL) and the Jewish Rehabilitation Hospital.

OBJECTIVES of SERVICES offered



- » Support users in defending their rights and exercising their responsibilities.
- » Foster the development of users' abilities and skills.
- » Support families and mutual aid networks.
- » Propose adjustments to adapt the environment.
- » Aim to improve social participation.

PROGRAMMES and SERVICES



Through two core programmes and two clientele-specific programmes (intellectual impairment and pervasive developmental disorder), in accordance with the provincial offer of services of the Fédération québécoise des CRDI, CRDI Normand-Laramée offers a full range of services.

The Framework programme for children from 0 to 11 years of age, their families and entourage

The CRDI Normand-Laramée recognizes the importance of responding as quickly as possible to the needs of children who have intellectual disabilities, developmental delays or pervasive developmental disorders, as well as to the needs of their families. It therefore offers services in two basic areas:

Specialized support services for the individuals and their entourage

Support for children includes:

- » early intervention by the Child and Family Services team;
- » early intervention by the Étincelle team;
- » intervention with school-aged children.

Support for families and the entourage includes:

- » support for the family;
- » support for the community.

Specialized residential life support services

Specialized support for life in various residential settings includes:

- » specialized respite;
- » residential care;
- » emergency care.